



IAMHP

ILLINOIS ASSOCIATION OF
MEDICAID HEALTH PLANS

**Recharging Routine
Immunizations:
A Tool Kit for Providers**

Recharge Routine Immunizations

Dear Child Health Care Provider,

Now more than ever, we share a commitment with you to maintaining the health and safety of Illinois' children. We are also committed to supporting you and your delivery of pediatric care during this unprecedented time.

We know the challenges of the COVID-19 pandemic have been numerous. Providers must not only combat the virus itself but must still address ongoing child health-related issues among their patients. All this while also adjusting practices and policies to keep offices open in the safest way possible for infants, children, and adolescents being served.

Therefore, the Illinois Association of Medicaid Health Plans (IAMHP), Aetna Better Health of Illinois, Blue Cross Blue Shield of Illinois, CountyCare, Meridian and Molina have pulled together a Tool Kit to assist providers to "Recharge Routine Immunizations" for children in Illinois.

Stay Safe. Stay Well.

-The IAMHP Team



IAMHP is a member organization representing all Medicaid Health Plans. Together we are committed to improving the quality of healthcare for all Illinois residents.

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**Supporting
Illinois Parents**

Identifying Hesitancy & Confidence

Parents' attitudes and intentions about vaccination fall along a continuum from complete refusal to complete acceptance of all recommended vaccines.

Vaccine hesitancy:

- Refers to a delay in acceptance or refusal of vaccination
- Varies across time, place and vaccines
- Influenced by factors such as complacency, convenience, and confidence
- Encompasses parental attitudes, beliefs, and behaviors

Vaccine confidence:

- Refers to the trust that parents or healthcare providers have in:
 - Recommended vaccinations
 - Providers who administer vaccines
 - Processes that lead to vaccine licensure and the recommended vaccination schedule

Lack of parental confidence in vaccines has contributed to under-vaccination

Empowering Parents

Pediatricians and other health care providers play a key role in empowering parents to make vaccination decisions by providing information and education.

Recommendations to keep in mind:

- IAMHP and its member health plans recommend providers have open but culturally sensitive conversations with parents to help them understand the benefits of vaccinations in a way that promotes the delivery of culturally effective pediatric care without feeling attacked or judged for having questions.
- Through reliable information and education provided by the physician, parents can fully understand the benefits and potential risks of vaccination.
 - Spacing out vaccines over 2 or 3 visits may lead to more stressful stimuli and may require extra office visits
 - Delaying vaccines increases the risk of contracting vaccine-preventable diseases and infecting others⁴
 - Explain to parents that before a vaccine is recommended for inclusion in the routine vaccination schedule, data is thoroughly reviewed by a panel of experts in a process similar to a child car seat being reviewed and recommended by the federal government
- Maintaining ongoing discussions with vaccine-hesitant families is important. Consider innovative strategies like starting an immunization campaign, social media, text messages or direct phone call outreach.

Parents want to feel empowered & informed to make decisions about the best way to provide care for their children

IAMHP Immunization Webinar Series

To help address gaps in care exacerbated by the COVID-19 pandemic and social unrest, IAMHP put together a complimentary 3-part webinar series tackling issues and barriers to immunization that IAMHP and our member health plans were seeing.

[To view the recorded series and learn more click here](#)

Highlights of the Lessons Learned:

- Tracking efforts, data, and outreach to providers and members is vital.
- Contact families to schedule missed vaccinations. Use member electronic health records and immunization information to identify children who have missed recommended vaccinations and work with families to schedule in-person appointments.
- Communicate your infection control practices with parents. Fear of crowded waiting rooms is a real concern for most, so make sure members know there are strict procedures and processes in place to ensure their safety.
- Dedicate specific clinics, buildings, or rooms for sick and wellness visits. Separate sick and well members into different locations or areas of the clinic. For providers with limited space, consider collaborating with community organizations to identify separate locations.
- Create mobile vaccination sites to limit in-person contact. Similar to many COVID-19 testing sites, allow members to check-in by phone but receive the vaccine in their vehicle.



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Outreach Tool Kit

Recharge Routine Immunizations

Launch a “Recharge Routine Immunization” Back-to-School Campaign Now

American kids missed approximately 9 million routine vaccines in 2020. The identified declines in routine pediatric vaccine ordering and doses administered might indicate that U.S. children and their communities face increased risks for outbreaks of vaccine-preventable diseases.

Parental concerns about potentially exposing their children to COVID-19 during well child visits might contribute to the declines observed. To that extent, reminding parents of the vital need to protect their children against serious vaccine-preventable diseases is critical, as well as communicating safety measures.

Pediatricians and other health care providers can bring pediatric patients up-to-date on vaccines and avoid an influx of back-to-school visits this fall.

Chicago Public Schools and many other school districts across Illinois are resuming in-person learning, and students need their required immunizations as well as catch-up immunizations to protect them as they resume community activities including sports and school.

- [CDC Interim Guidance for Immunization Services During the COVID-19 Pandemic](#)
- [Immunization Action Coalition FAQ's about COVID-19 and Routine Vaccination](#)
- [CDC Vaccine Catch-up Guidance job aides](#)

We need to protect Illinois kids now from other diseases. We can all do that together by catching them up on vaccines required for in-person learning. Please consider acting on these suggestions immediately.

Your recommendations for immunizations are critical to protecting our community.

How to Start a Campaign

How to start a “Recharge Routine Immunization” campaign at your clinic during the pandemic

- **Target outreach:** Use your EHR, patient portal, email, phone calls, reminder/recall letters, or texts. Identify patients due for well-child visits by running an I-CARE “Immunization Due” report (instructions attached).
- **Reassure parents:** Share information about COVID-19 safety measures your clinic is taking.
- **Get staff buy-in:** Run your clinic’s coverage rates in I-CARE and re-establish team huddles at the beginning of the day to remind clinic staff of the “recharge routine immunization” campaign.
- **Share information:** Promote the importance of routine immunizations during the COVID-19 pandemic on your website and social media.
- **Make it convenient:** Offer nurse-only quick shot visits. Consider hosting drive-thru or pop-up vaccine clinics on site. Consider weekend vaccine clinics to help busy families.
- **Share safety net options:** Educate patients who lost insurance about Medicaid and VFC.

How to Start a Campaign

Promote COVID-19 Vaccine alongside the Recharge Routine Immunization campaign:

As COVID-19 vaccine supplies allow, consider incentivizing catch-up vaccination visits with an offer of COVID-19 vaccine to adult caregivers (Moderna and J&J), especially those 65+ and essential workers.

With only one dose, J&J vaccine could be particularly useful, and could strengthen relationships between your practice and your families. If you stock Pfizer vaccine, also consider vaccinating 12+ year old siblings.

Take the opportunity to promote COVID-19 vaccination with education and discuss any vaccine hesitancy with caregivers at appointments with their children.

If there is limited supply of vaccine or your office is not enrolled as a COVID-19 provider, refer your patient's families to chi.gov/covidvax for more information on where to get vaccinated including:

- Chicago VaccineFinder
- ZocDoc
- United Center

Sample Phone Call Scripts

Below are sample scripts you can utilize in phone calls to patients. You may also consider recording a message for your office voicemail or on-hold notification relaying any office protocols and precautions your staff is taking to make in-person appointments safe for families.

WELL VISITS AND ON-TRACK VACCINATIONS

“Hi! This is [name] from [practice name]. I am calling to touch base regarding your child’s wellness visit and vaccinations. [Provider name] thinks it is very important to keep these appointments to assess your child’s growth, track their milestones, and make sure they are up to date with the immunizations necessary to protect them from vaccine-preventable disease. Although the COVID-19 pandemic is ongoing, we are doing everything that we can to ensure the health and safety of our patients. Please give us a call if you have any questions or if there is anything that we can do for you. See you soon!”

NEWBORN APPOINTMENTS

“Hi! This is [name] from [practice name]. I am calling on behalf of everyone at [practice name] to congratulate you on the arrival of your baby. We are so thrilled for you and your family! As you may know, newborn checkups and on-time administration of vaccines are very important to protect the health of your new little one. Although the COVID-19 pandemic is ongoing, [provider name] and all of us here encourage you to keep your scheduled appointments or schedule one if you haven’t already done so. Please let us know if you have any questions or if there is anything that we can do for you. See you soon!”

GENERAL CHECK-IN

“Hi! This is [name] from [practice name]. I hope you and your family are in good health and staying safe. I am calling to let you know that all of us at [practice name] are thinking of you and are here to support you during this unprecedented time. We’ve modified our practice’s policies to minimize our patients’ exposure to others and keep your family safe during appointments; your health is our number one priority. Please let us know if you have questions or if there is anything else that we can do for your family. Although the COVID-19 pandemic is ongoing, we are still seeing patients in the office or by telehealth when appropriate so please contact us if you have any patient care concerns. We hope to see you soon!”

SICK CHILD VISITS

“Hi! This is [name] from [practice name]. I am calling to share some news with you regarding the services that we are offering to our patients. Although the COVID-19 pandemic is ongoing, we are continuing to treat sick patients in a variety of ways. We are offering telehealth visits for concerns that can be treated virtually and office visits to address concerns that are best managed in person. For those children who need an office visit, we have modified our practice policies to minimize office exposure to others. Please don’t put off getting medical attention when your children need it. Give us a call if you have any questions or if there is anything that we can do for you. Take care!”

Sample Text Messages

If your practice utilizes text messaging to reach patients, the following messages can be customized and distributed.

SAMPLE 1

Your family's health and safety is our #1 priority! Call our office at XXX-XXX-XXXX to learn about [practice name's] new safety protocols. See you soon!

SAMPLE 2

Visit our website at [practice website] to learn about our new protocols to keep families as safe as possible during this unprecedented pandemic.

SAMPLE 3

Keeping your child vaccinated is key to maintaining their health! To learn about our available vaccination options, contact us at [contact information].

SAMPLE 4

[Practice name] is here for you! Call us today to learn how we're keeping patients safe during office appointments and vaccination visits. XXX-XXX-XXXX

SAMPLE 5

Checkups are important, even during a pandemic! Contact us to schedule your child's well-care appointment today at [contact information].

SAMPLE 6

Don't delay your child's well-care visits! [Practice name] is offering appointments by phone, in person, and through telehealth. Call us today to schedule an appointment. XXX-XXX-XXXX

Sample Social Graphics

Use social media graphics to encourage families to contact your office for well-child visits, vaccinations, and other important healthcare issues. Graphics such as these can communicate the needs of your specific patient population and your practice's policies and can communicate additional services Medicaid Managed Care Organizations provide.

CATCH UP ON ROUTINE VACCINES NOW

Call your health care provider today to schedule your appointment.

Don't forget you can also call your Medicaid Managed Care Organization today to schedule a ride to your health care appointment.

#DoNotWaitVaccinate



CATCH UP ON ROUTINE VACCINES NOW

#DoNotWaitVaccinate



Sample Social Media Posts

Use these draft social media messages along with the corresponding linked graphics to encourage families to contact your office for well-child visits, vaccinations, and other important healthcare issues. These messages can be edited to align with the needs of your specific patient population and your practice's policies.


SOCIAL MEDIA POST EXAMPLES:

Vaccines are one of the best ways to keep your child healthy and safe. Keeping up with routine vaccinations helps protect your child against harmful and sometimes deadly diseases. Contact our office to learn about available vaccination options, and how we're working hard to keep your family safe during office visits! [insert contact method]

At [practice name], we are here for you! We're offering pediatric appointments by phone, through telehealth, and in person. It's important for children to continue receiving well-care and vaccinations. Contact us to schedule your child's appointment and learn about the precautions we're taking to keep your family safe during in-person visits! [insert contact method]

At [practice name], we are here for you! We're offering pediatric appointments by phone, through telehealth, and in person. Contact us to schedule your child's well-care appointment and learn about the precautions we're taking to keep your family safe during office visits! [insert contact method]

Just like washing your hands and practicing social distancing helps protect against COVID-19, vaccines protect against many other dangerous illnesses! Keep up with routine vaccinations for your child and help keep them safe and healthy. Contact us to learn about available vaccination options! [Link in bio]



Member Communication Templates

Subscriber First Name Subscriber Last Name
Permanent Street Address 1
Permanent City, Permanent State, Permanent Zip Code

Dear Parent or Guardian:

(Provider Name) wants to help you keep your child healthy and is here to help at every stage. It is important for your child to get checkups from the doctor on a regular schedule.

Your child should have a checkup every year. The checkup should include:

- Medical history, a physical exam, and vaccines
- Growth and development checks
- Eyesight, hearing and dental exams
- Nutrition review
- Lab tests with a blood lead level check
- Health education for parents or guardians
- Referrals for diagnosis and/or treatment when needed

This is an ideal time to talk about good eating habits and how to maintain a healthy weight for your child. We encourage you to share any worries about your child with your doctor.

If you have any further questions, please call Member Services at your Medicaid Managed Care Health Plan or (Provider Name)

Sincerely,

Communication Templates from MCOs

Subscriber First Name Subscriber Last Name
Permanent Street Address 1
Permanent City, Permanent State, Permanent Zip Code

Dear Parent or Guardian:

(Provider) wants to help you keep your baby healthy. During the first 15 months of life, your baby should get at least six well-child exams by the time they are 15 months old. These exams help make sure your child is growing up healthy. If the doctor finds a problem, it is treated and watched.

These visits are free and can be scheduled at:

- 2 months
- 4 months
- 6 months
- 9 months
- 12 months
- 15 months

These exams involve:

- Medical history, a physical exam and vaccines
- Growth and development checks
- Eyesight, hearing and dental exams
- Nutrition review
- Lab tests with a blood lead level check
- Health education for parents or guardians
- Referrals for diagnosis and/or treatment when needed

This is an ideal time to ask any questions about the health of your baby and talk about vaccines needed to protect your baby from getting sick.

If you have any further questions, please call

Sincerely,



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**Medicaid
Managed Care
Specifics**

Improving Access to Services

If a patient is a Medicaid Managed Care member, providers are encouraged to remind patients of the services Medicaid MCOs offer to improve access to services.

Medicaid Managed Care Transportation Contacts:

Aetna: If you need a ride to your health care appointments or to the pharmacy to pick up your prescription on the way home from an appointment, call Member Services 1-866-212-2851 (ICP and Family Health Plan- FHP members) or 1-866-600-2139 (Aetna Better Health Premier Plan members).

Blue Cross Blue Shield: If you need a ride for your medical needs, such as health care appointments, pharmacy, BCCHP sponsored events, or the Blue Door Neighborhood Center, you can call 1-877-831-3148 (TTY/TDD: 1-866-288-3133) or if you live within two blocks of a mass transit bus stop, you can get free bus passes mailed to your home for your doctor's appointment by calling 1-877-831-3148 (TTY/TDD: 1-866-288-3133) at least two weeks before your appointment.

CountyCare: If you need a ride to your health care appointments, you can request public transportation passes (CTA and Pace) at least two weeks before your appointment by calling Member Services at 312-864-8200 or 855-444-1661 or schedule a ride by calling 1-630-403-3210.

Meridian: If you need a ride to your health care appointments you can call Meridian Transportation at 1-866-796-1165 or 1-866-606-3700.

Molina: If you need a ride to your health care appointments or to the pharmacy to pick up your prescription on the way home from an appointment, call (844) 644-6354 or you can also call Molina Member Services.

Translated Material in Preferred Language

If you need your health plan information in a different language, format or print size, please contact your health plan's Member Services. Health plans can provide the materials in another language.



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**Additional
Information &
Resources**

Additional Information & Resources

Vaccines required for students in Illinois

- [Minimum immunization requirements entering a childcare facility or school in Illinois](#)
- [Instructions to complete Illinois certificate of religious exemption to required immunizations and/or examinations form \(8/8/15\)](#)
- [K-12 School Immunization Requirements](#)
- [College Immunization Requirements](#)

Immunization Resources

- [Immunization Statistics](#)
- [Immunization Action Coalition](#)
- [Vaccines and Preventable Diseases](#)
- [IDPH Illinois Immunization Program](#)
- [Vaccines for our Children](#)
- [ACIP Vaccine Recommendations and Guidelines](#)
- [CDC Immunization Webpage](#)

Minimum Immunization Requirements Entering a Child Care Facility or School in Illinois, Fall 2020



Vaccine Requirement	Child Care Facility, Preschool, Early Childhood, Pre-Kindergarten Programs	Kindergarten through 12 th Grade		Minimum Intervals Allowed Between Doses and Other Options for Proof of Immunity
		First Entry Into School (Kindergarten or 1 st Grade)	Other Grades	
Diphtheria, Pertussis, Tetanus	Three doses of DTP or DTaP by 1 year of age. One additional booster dose by 2nd birthday.	Four or more doses of DTP/DTaP with the last dose being a booster and received on or after the 4th birthday.	Entering 6 th grade, for students ≥ age 11, one dose of Tdap.	Minimum interval between series doses: 4 weeks (28 days). Between series and booster: 6 months. No proof of immunity allowed.
Polio	Two doses by 1 year of age. One additional dose by 2nd birthday. Three doses for any child 24 months of age or older appropriately spaced.	Four dose series with the last dose administered on or after the 4th birthday.		Minimum interval between series doses: 4 weeks (28 days). 4 th dose at least 6 months after previous dose No proof of immunity allowed.
Measles	One dose on or after the 1st birthday.	Two doses of measles vaccine, the first dose must have been received on or after the 1st birthday and the second dose no less than 4 weeks (28 days) later.		Proof of prior measles disease shall be verified with date of illness signed by a physician or laboratory evidence of measles immunity. A diagnosis of measles disease made by a physician on or after July 1, 2002 must be confirmed by laboratory evidence.
Rubella	One dose on or after the 1st birthday.	Two doses of rubella vaccine, the first dose must have been received on or after the 1st birthday and the second dose no less than 4 weeks (28 days) later.		Laboratory evidence of rubella immunity.
Mumps	One dose on or after the 1st birthday	Two doses of mumps vaccine, the 1st dose must have been received on or after the first birthday and the second dose no less than 4 weeks (28 days) later.		Proof of prior mumps disease shall be verified with date of illness signed by a physician or laboratory evidence of mumps immunity.
Haemophilus Influenzae type b (Hib)	Proof of immunization that complies with the ACIP recommendation for Hib vaccination.	Children 24 to 59 months of age who have not received the primary series of Hib vaccine, according to the Hib vaccination schedule, shall show proof of receiving one dose of Hib vaccine at 15 months of age or older. Any child five years of age or older shall not be required to provide proof of immunization with Hib vaccine.		No proof of immunity allowed.

<p>Invasive Pneumococcal Disease</p>	<p>Any child entering a childcare facility or school program below the kindergarten level shall show proof of immunization that complies with ACP recommendations for PCV.</p> <p>Children 24 to 59 months of age who have not received the primary series of pneumococcal conjugate vaccine, according to the recommended vaccination schedule, shall show proof of receiving one dose of pneumococcal vaccine after 24 months of age.</p> <p>Not required after 5th birthday (60 months of age).</p>	<p>Refer to ACP PCV series schedule. No proof of immunity allowed.</p>		
<p>Hepatitis B</p>	<p>Three doses, the first two doses shall have been received no less than four weeks (28 days) apart. Third dose must have been administered on or after 6 months of age (168 days).</p>	<p>Three doses series in accordance with ACP guidance.</p>	<p>Minimum intervals between doses: First and second-at least 4 weeks (28 days), second and third-at least 2 months (56 days), first and third-at least 4 months (112 days)</p> <p>Proof of prior or current infection, if verified by laboratory evidence, may be substituted for proof of vaccination.</p>	
<p>Varicella</p>	<p>One dose on or after 1st birthday.</p>	<p>Two doses of varicella. The first dose must have been on or after the 1st birthday and the 2nd dose no less than 4 weeks (28) days later. Two doses of varicella for students entering all grades.</p>	<p>Proof of prior varicella disease shall be verified with:</p> <ol style="list-style-type: none"> 1) date of illness signed by a physician; or 2) a health care provider's interpretation that a parent's or legal guardian's description of varicella disease history is indicative of past infection; or 3) laboratory evidence of varicella immunity. 	
<p>Meningococcal Disease (progressive requirement)</p>	<p>No Requirements.</p>	<p>No Requirements.</p>	<p>Applies to students entering 6th-11th grades: one dose of meningococcal conjugate vaccine.</p> <p>12th grade entry: two doses of meningococcal conjugate vaccine.</p>	<p>Minimum intervals for administration: For 6th grade entry: the first dose received on or after the 11th birthday.</p> <p>For 12th grade entry: second dose on or after the 16th birthday and an interval of at least eight weeks after the first dose.</p> <p>Only one dose is required if the first dose was received at 16 years of age or older.</p> <p>No proof of immunity allowed.</p>

Notes:

Students attending ungraded school programs must comply in accordance with grade equivalent.

Within the Advisory Committee on Immunization Practices (ACIP) recommendations, vaccine doses given up to four days before minimum interval or age can be counted as valid. However, this does not apply to intervals between live vaccines. Live vaccines shall not be given fewer than 28 days after receipt of a prior live vaccine.

Compliance with the School Code

A child shall be considered in compliance with the health examination and immunization requirement in Section 27-8.1 of the School Code if all applicable immunizations that a child can medically receive are given before entering school and a signed statement from a health care provider is presented indicating when the remaining medically indicated immunization will be administered within the current school year. Local school authorities shall monitor immunization schedules to assure their completion. If a child is delinquent for a scheduled appointment for immunization, he or she is no longer considered to be in compliance.

Resources:

[IDPH Immunization Webpage](#)

[Child and Student Health Examination and Immunization Code](#)

[Immunization Schedules](#)

[CDC Immunization Webpage](#)

[ACIP Vaccine Recommendations and Guidelines](#)

[Epidemiology and Prevention of Vaccine-Preventable Diseases-The Pink Book](#)

[Ask the Experts](#)

Sources:

Title 77, Part 665 Child and Student Health Examination and Immunization Code

Advisory Committee on Immunization Practices (ACIP)



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**COVID-19
Specifics**

COVID-19 Vaccination FAQ's

How soon do I have to report COVID-19 vaccine administration after vaccinating a patient?

Vaccine administration should be documented in your medical record system within 24 hours of administration, and you should use your best efforts to report administration data to I-CARE, no later than 72 hours after administration. Please also report COVID-19 inventory in VaccineFinder within 24 hours.

Can I bill for an office visit when administering COVID-19 vaccine?

Only if the vaccination occurs at a regularly scheduled visit for another reason or annual physical and the visit meets the criteria for office visit coding under a recipient's plan.

Per CDC, COVID-19 vaccine providers should avoid office visit fees to increase vaccine acceptance. Remember that the vaccine administration CPT code includes:

- Administrative staff services, such as making the appointment, preparing the patient chart, billing for the service, and filing the chart.
- Clinical staff services, such as greeting the patient, taking routine vital signs, obtaining a vaccine history on past reactions and contraindications, presenting them with an EUA Fact Sheet for Recipients and answering routine vaccine questions, preparing and administering the vaccine with chart documentation, and observing them for any immediate reaction.

Will I be able to charge a COVID-19 vaccine administration fee?

Yes. You will be able to charge an administration fee. However, all participating vaccination providers must administer COVID-19 vaccine regardless of the vaccine recipient's ability to pay, insurance coverage or immigration status, including individuals who are undocumented. Providers may NOT ask individuals to provide documentation regarding their immigration status.

COVID-19 Vaccination FAQ's

All organizations and providers participating in the CDC COVID-19 Vaccination Program:

- May administer COVID-19 Vaccine at no out-of-pocket cost to the recipient
- May not charge an office visit or other fee if COVID-19 vaccination is the sole medical service provided
- May NOT require additional medical services to receive COVID-19 vaccination
- May seek appropriate reimbursement from a program or plan that covers COVID-19 vaccine administration fees for the vaccine recipient, such as:
 - Vaccine recipient's private insurance company
 - Medicare or Medicaid reimbursement
 - HRSA COVID-19 Uninsured Program for non-insured vaccine recipients
- May not seek any reimbursement, including through balance billing, from the vaccine recipient
- Visit the following resources for additional information: HRSA COVID-19 Uninsured Program, CMS, or CDC.

Is there a tip sheet to support COVID-19 vaccine confidence that I can use when talking with patients?

Materials to help you effectively set expectations and address patient questions about COVID-19 vaccine are available on the CDC website. Review "Vaccinate with Confidence" basics. Additional resources to build vaccine confidence among vaccine recipients are available in the COVID-19 Vaccination Communication Toolkit.

Who will pay for COVID-19 vaccine? Can it be ordered privately?

COVID-19 vaccine will be procured and distributed by the federal government at no cost to enrolled COVID-19 vaccination providers.

COVID-19 Contacts

Helpful Contacts & Resources:

Find a COVID-19 Vaccine Near You

- [Vaccines.gov](https://www.vaccines.gov)

VFC Forms, Policies, Program Updates

- www.ChicagoHAN.org/VFC

COVID-19 Vaccine Information

- www.ChicagoHAN.org/covidvax

General VFC Inbox

- ChicagoVFC@cityofchicago.org

COVID-19 Vaccination Inbox

- COVID19Vaccine@cityofchicago.org

Chicago Coronavirus Response Center

- coronavirus@chicago.gov
- 312-746-4835



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